



Office of the Legislative Auditor  
State of Minnesota

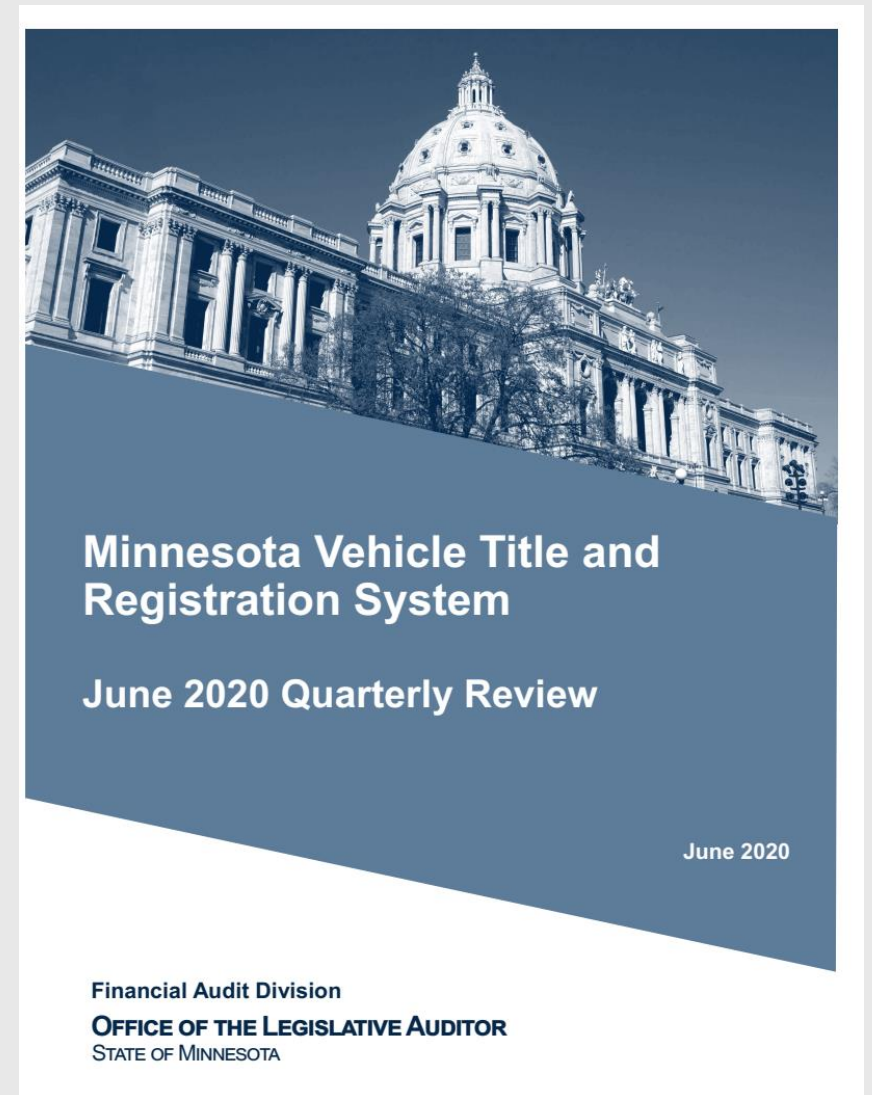


# Minnesota Vehicle Title and Registration System Quarterly Review

**August 20, 2020**

# Quarterly Reviews

- Dec. 2019, March 2020, and June 2020
- September 2020 review in progress
- Scope
  - VTRS project status and deliverables
  - Stakeholder engagement
  - Decommissioning of legacy systems
  - Concerns or risks



# Project Timeline

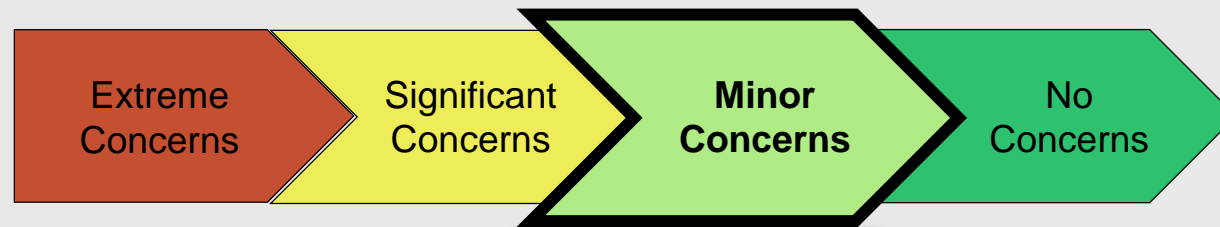
- Phase 1 - November 16, 2020
  - Vehicle Title and Registration (MNLARS)
  - Additional non-MNLARS functionality
- Phase 2 - October 1, 2021
  - International Fuel Tax Agreement
  - International Registration Plan

# VTRS Project Budget

- Appropriation of \$52.7 million
- Forecasted to be under budget
- Approximately \$13.5 million spent as of May 29, 2020
  - \$6.5 million due in June for completion of the testing planning phase
  - Only spent 1.3% of FY20 technology budget
- Very little information on FY22 budget

# Quarterly Review Conclusions

- The VTRS project is on track – despite COVID-19
- Decommission plans exist
- DPS has fostered stakeholder input
- Very few risks/concerns



# **Risk: New legislative requirements could impact project time and/or budget.**

- Presented within December 2019 and March 2020 quarterly reviews
- Mitigated in June 2020
  - Changes to how registration taxes are calculated have not negatively impacted project
  - No self-service options were mandated
  - REAL ID deadline was extended to October 2021
- Will revisit in September 2020

# **Risk: Migrating data into VTRS could be challenging due to existing data integrity issues.**

- Presented first within the December 2019 quarterly review
- Repeated in March 2020 and June 2020
  - Known data integrity issues
  - While project has mitigation plans, only tested small amounts of data
  - Recent changes in law now allow for some data error corrections
- May revisit in September 2020

# **Risk: Decommissioning plans have unknown costs and timelines.**

- Presented first within the December 2019 quarterly review
- Repeated in March 2020
- Mitigated in June 2020



# **Risk: Limited staffing resources may place further strain on key project personnel.**

- Presented within March and June 2020 quarterly reviews.
  - Credit card terminals
  - REAL ID
    - Federal government extended deadline
    - Legislature appropriated additional \$2.4 million
    - Unknown impacts
  - Vehicle title work “in progress”
- Will revisit in September 2020

# Next Quarterly Review

Scheduled for release by September 10

- Four required review elements
  - VTRS project status and deliverables
  - Stakeholder engagement
  - Decommissioning of legacy systems
  - Concerns or risks