

A G E N D A

Commission on Service Innovation

Fourth Meeting

Thursday, October 21 – 9:30 a.m. to 3:00 p.m.
Blazing Star Room, Ground Floor, Centennial Office Building
658 Cedar Street, St. Paul, MN

Objective: Agree on Commission focus and direction. Get clear direction on remaining tasks to accomplish Commission charge.

- 9:30 a.m. Welcome; Recap of Third Meeting & Adoption of Minutes; Overview of Agenda
– *Gopal Khanna, All*
- 9:45 a.m. Summary Highlights of Member Conversations with Stacy Becker
– *Stacy Becker*
- 10:00 a.m. Member Discussion: Identify Areas of Agreement to Date
– *Stacy Becker, All*
- 10:30 a.m. Member Discussion: Options for Commission Direction
– *Stacy Becker, All*
- 12:00 p.m. Lunch Break – Cafeteria
- 12:45 p.m. Advisory Work Group Breakout Sessions
– *Stacy Becker, All*
- 1:45 p.m. Advisory Work Group Reports/Updates
– *Stacy Becker, All*
- 2:55 p.m. Next Meeting Agenda Ideas
– *Gopal Khanna, All*
- 3:00 p.m. Adjourn