



Response to Mr. Heller September 2017 Emails

September 20, 2017

Dear Mr. Heller,

Thank you for your communications of Oct 12 regarding Perpich Center for the Arts and Oct 14 regarding the Minnesota School for the Blind (MSAB).

Your letters referenced data from a CSS validator. We believe you are also familiar with [WAVE](#), another testing tool specifically geared to accessibility. So we would like to ask you for further information as we investigate your complaints.

With regards to both the [Perpich](#) and [MSAB](#) sites:

1. Please use the WAVE tool to assess each site. Does this tool also identify for you the particular accessibility challenges you wish to call to our attention?
2. Second, we would appreciate in your own words a description of the accessibility challenges you identify in each site.
3. We did notice that both the Perpich and MSAB sites have some untagged PDF documents. If you can identify for us the top three documents that you need to access, we will communicate with organizations the need to make those accessible. We will also work with them to ensure that they have training on how to create accessible PDFs.
4. In the meantime, we recommend that you approach the organizations and request tagged, accessible copies of those three documents as an accommodation.

We look forward to your email reply.

Best,

Jay Wyant