# STATE MODELS FOR CHILD WELFARE SYSTEM OPERATIONS AND FINANCING: RESEARCH & PRACTICE

THURSDAY 01/11/2024

#### **Child Welfare Financing Information**

#### **Don Winstead**

Consultant
Casey Family Programs



State-Administered, County-Administered, and Hybrid Child Welfare Systems: Strengths, Challenges, and Considerations

#### Traci LaLiberte, PhD

Senior Executive Director Center for Advanced Studies in Child Welfare University of Minnesota

Center for Advanced Studies in Child Welfare





### **Key Point**

 Always remember that the important considerations are your vision and goals for the children and families you serve.



### SAFESTRONGSUPPORTIVE

### CHILD WELFARE **FUNDING SOURCES**

### **DEDICATED FUNDS**

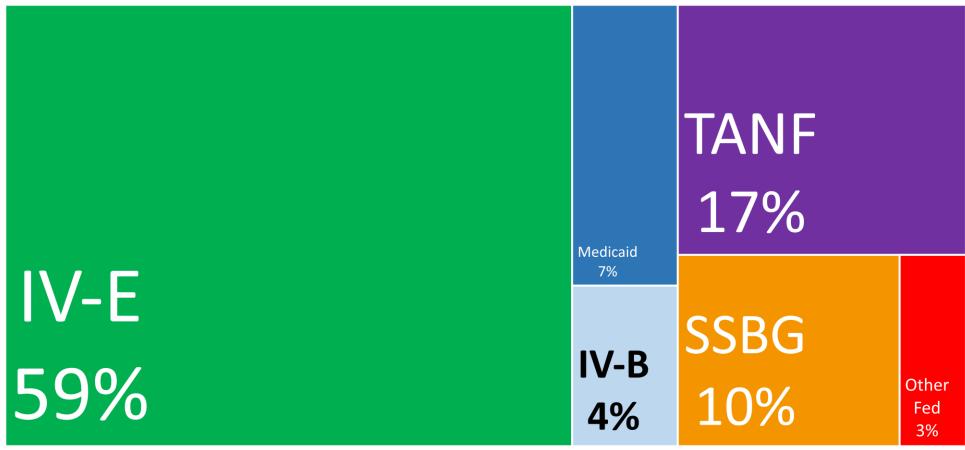
#### Title IV-B

- Subpart 1 Stephanie Tubbs Jones Child Welfare Services Program
- Subpart 2 MaryLee Allen Promoting Safe and Stable Families
- CAPTA (Child Abuse Prevention and Treatment Act)
- Title IV-E
  - Foster Care
  - Adoption Assistance
  - Guardianship Assistance
  - Chafee (Successful Transitions to Adulthood)
  - Prevention Services
  - Kinship Navigator

### **NON-DEDICATED FUNDS**

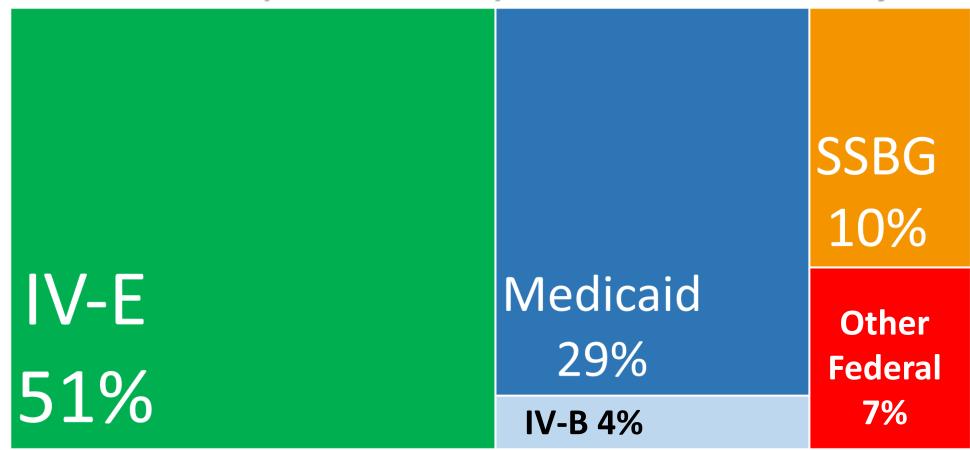
- TANF (Temporary Assistance to Needy Families)
- SSBG (Social Services Block Grant)
- Medicaid
- SSI/SSDI
- State Funding
   (beyond matching requirements)

# U.S. Federal Child Welfare Spending SFY 2020 (\$15.2 Billion) – Child Trends Survey



Child Welfare Financing Survey, Child Trends, May 2023

# MN Federal Child Welfare Spending SFY 2020 (\$233 Million) – Child Trends Survey



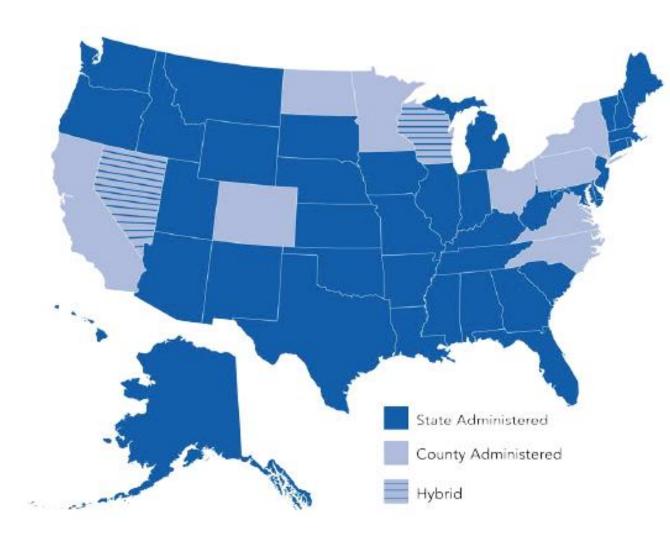
Child Welfare Financing Survey, Child Trends, May 2023

# U.S. Child Welfare Spending SFY 2020 (\$31.4 Billion) – Child Trends Survey

Federal State 57% 43%

Child Welfare Financing Survey, Child Trends, May 2023
Percentages exclude California and Wyoming who did not report state spending amounts. Total amount \$31.4 include these states)

### **Child Welfare Systems by Type of Administration**



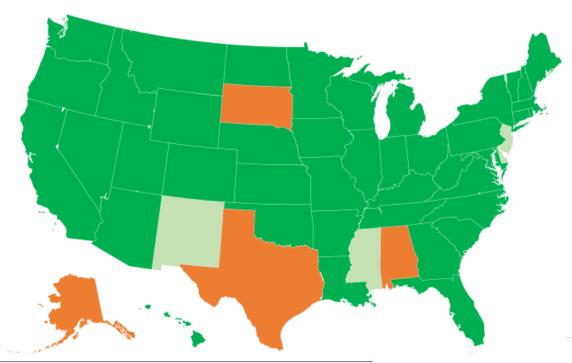
County operated child welfare systems represent 18% of States (with DC) but include 31% of the children in foster care.
(AFCARS 2021)

# Percent of Child Welfare Expenditures from State/Local Funds Child Trends Survey of SFY 2020 (published 2023)

CA was unable to report state/local expenditures and are excluded. Of the remaining 8 county operated systems, 7 had State/Local expenditures above the US Average.

### **Status of Family First Prevention Plans**

From Listing on Children's Bureau Site

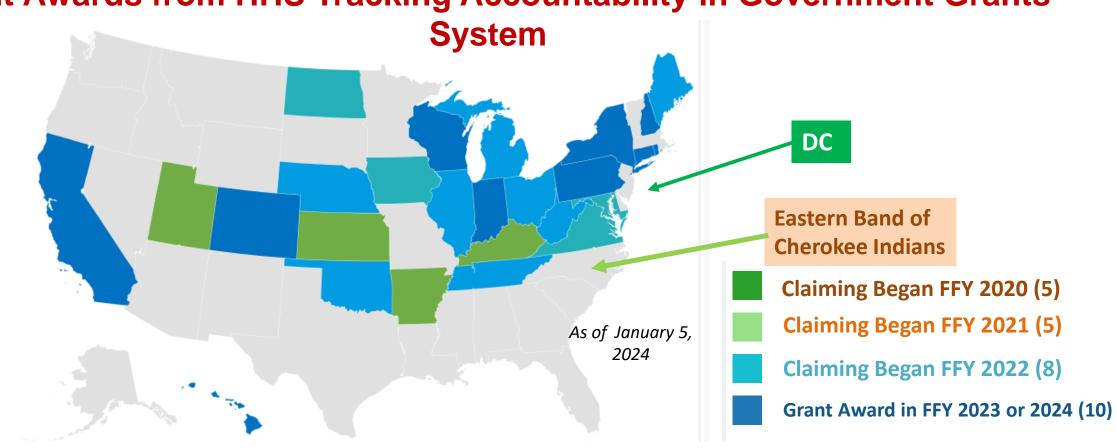


As	of	1,	/5/	/2	02	4
----	----	----	-----	----	----	---

A3 01 1/3/2024	<u>,                                    </u>	States	Tribes &	
Tribes and Territories Submited or Approved		& DC	Territories	Total
	Approved	43	4	47
CHEROKEE NATION, TALHLEQUAH, OK SALT RIVER PIMA MARICOPA INDIAN COMMUNITY	Submitted - Not Approved	4	1	5
PORT GAMBLE S'KLALLAM TRIBE	Not Yet Submitted	4	8	12
PUERTO RICO	Total	51	13	64

### Status of Family First IV-E Prevention Claiming

Claims Data from Children's Bureau Web Site
Grant Awards from HHS Tracking Accountability in Government Grants



### **Some Observations**

- Like most states, title IV-E is the largest source of federal funds in Minnesota.
- Minnesota's percentage of child welfare expenditures from Medicaid is above average.
- Minnesota is 1 of about 8 states that did not report spending TANF funds on child welfare (although the SSBG expenditures do include some funds transferred from TANF). As of 9/30/2021, Minnesota had \$141 million in unobligated TANF funds.
- Like most county-operated states, Minnesota's percentage of non-federal expenditures on child welfare is above average.
- Minnesota's Family First Prevention Plan has been approved, but the state has not yet claimed title IV-E prevention funds.
- All of the federal funding sources used in child welfare are capped except for title IV-E and Medicaid.

# STATE-ADMINISTERED, COUNTY-ADMINISTERED, AND HYBRID CHILD WELFARE SYSTEMS

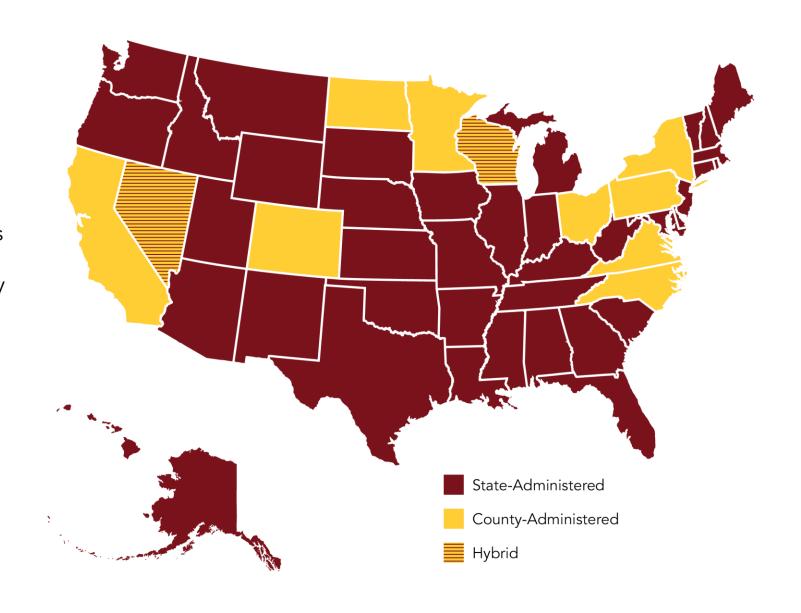
STRENGTHS, CHALLENGES, AND CONSIDERATIONS

Center for Advanced Studies in Child Welfare

Traci LaLiberte, PhD
Senior Executive Director
Center for Advanced Studies in Child Welfare
University of Minnesota

#### **ADMINISTRATIVE STRUCTURES BY STATE**

Nine states, including Minnesota, operate state-supervised, county-administered child welfare systems. In this map of the United State, the 40 states that are state-administered are shaded maroon. The 9 states that are state-supervised, county-administered are shaded gold. The 2 states that are a hybrid are shaded gold with maroon horizontal stripes. Some states may have shifted their administrative structure since this assessment in 2018. (Child Welfare Information Gateway, 2018).



#### DIFFERENCES ACROSS ADMINISTRATIVE STRUCTURES

The 2003 DHHS study identified a few key differences based on administrative structure:

#### **State-Administered Systems**

**State-administered systems** had a higher percentage of specialized workers (e.g., in conducting either screening/intake or investigations), and had more structured approaches for conducting risk assessments and training workers.

#### **County-Administered Systems**

**County-administered systems** seemed to be able to offer more services following an investigation, and focused more on efforts related to client and community interactions.

#### State-Administered Systems with Strong County Structure

**State-administered systems with strong county structure** appeared to engage in more expansive and flexible investigations.

#### DIFFERENCES ACROSS ADMINISTRATIVE STRUCTURES

No single organizational structure holds a clear general advantage over others. Both have their strengths and challenges; system performance may differ based on the specific performance indicator or outcome of interest (Wilson et al., 1996; Elgin & Carter, 2019).

Reorganization is costly and can distract staff from programmatic innovation and improvement. Study authors recommended that restructuring should only be undertaken if the current structure is so dysfunctional it cannot be reformed (Wilson et al., 1996).





#### **HYBRID STRUCTURES**

Two states are known to operate as hybrid systems: Nevada and Wisconsin (Child Welfare Gateway, 2018).

#### Wisconsin

Wisconsin is county-administered with the exception of Milwaukee County, which has been state-administered since 1998 in response to a 1993 lawsuit and subsequent settlement agreement in 2002.

#### Nevada

Nevada's child welfare system ostensibly operates as three regional service areas: the Rural Region (state-administered), and the Northern and Southern regions which operate as state-supervised, county-administered delivery systems (through the Washoe County and Clark County human services departments).

It is not clear if hybrid systems like NV and WI have any definitive advantages compared to other administrative structures.

# DECISION-MAKING RESPONSIBILITY OFTEN RESTS WITH LOCALITIES, REGARDLESS OF ADMINISTRATIVE STRUCTURE

The national study by DHHS (2003) determined that decision-making responsibility was delegated to the local level, whether the state was state- or county-administered.

- Several states that met the classification of "state-administered" operated similarly to state-supervised, county-administered systems in practice. These states were classified throughout the report as "state-administered systems with strong county structure."
- Only 7 states assigned primary responsibility for all CPS functions to the state or to regional offices in the state.



# LIMITED EXISTING KNOWLEDGE ON THE IMPACT OF ADMINISTRATIVE STRUCTURE IN CHILD WELFARE

Few studies in the last 25 years have used administrative structure as a key indicator when exploring the efficiency of child welfare systems and/or child and family outcomes:

- National Study of Child Protective Services Systems and Reform Efforts, United States Department of Health and Human Services (DHHS), 2003
- State-level explorations, from Washington state, 1996; Minnesota legislative auditor report, 1998

 Academic literature (Elgin & Carter, 2019; Font & Maguire-Jack, 2021; Petersen et al., 2014)

While the studies identified differences between structures, **each system has distinct strengths and challenges**, and the literature does not point to one administrative structure being generally better than another.

Instead, the studies have indicated that there are **trade-offs** to each system; policymakers must consider which system is best for their local context, and whether the costs of shifting system structures will produce the desired results.

Importantly, findings that emphasize differences in child and family outcomes based on administrative structure are especially limited.

# DIFFERENCES IN PERFORMANCE INDICATORS AND OUTCOMES

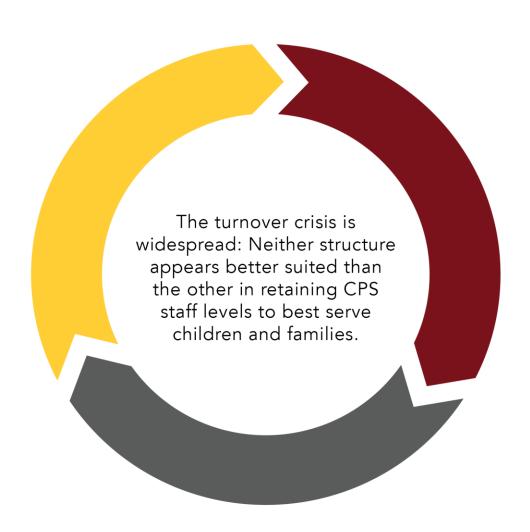
Studies examining whether administrative structures may impact CPS performance and/or child and family outcomes are limited (Petersen et al., 2014).

Challenges remain in studying the influence of administrative structures, including a dearth of information, varying reporting styles and mechanisms across jurisdictions, and the myriad and complex ways states may differ that could also influence system performance and outcomes (Elgin & Carter, 2019; Petersen et al., 2014).



# CPS STAFF TURNOVER RATES BY ADMINISTRATIVE STRUCTURE

The COVID-19 pandemic has exacerbated turnover rates, with some jurisdictions reporting turnover rates between 33% and 45% (Casey Family Programs, 2023). State- and countyadministered systems alike reported turnover rates in this range.



#### **CONSENT DECREES AND SETTLEMENT AGREEMENTS**

According to Casey Family
Programs (2022), as of April 2022 19
jurisdictions were under a consent
decree or settlement agreement
(including Hennepin County in
Minnesota), 11 jurisdictions have
exited a consent decree, and 11
jurisdictions have litigation pending
in courts.

• In other words, 87% of stateadministered systems have faced or currently face class-action litigation, compared to 44% of county-administered systems (with often a singular county being the focus of the litigation).



85%

35 (85%) of the 41 jurisdictions under consent decree or settlement agreement, which had exited a consent decree, and/or had litigation pending in courts were **state-administered**.

10%

were county-administered.

**5%** 

Two (5%) were **hybrid structures.** 

### CONSENT DECREES, SETTLEMENT AGREEMENTS, AND ADMINISTRATIVE STRUCTURE

System-wide reforms, including the shift to a hybrid system or different administrative structure, may be the result of a class-action lawsuit, resolved through a consent decree or settlement agreement.

Of the nine countyadministered systems, three (33.3%) faced litigation that resulted in a consent decree or settlement agreement. Of these three, individual counties in CA (Los Angeles County; entered in 2020) and MN (Hennepin County; entered in 2019) were under settlement agreements. Ohio was under a consent agreement from 1986-2016 (30 years), when the state exited the consent decree.

Consent decrees are on the whole longer and more difficult to exit than settlement agreements.

# CONSENT DECREES, SETTLEMENT AGREEMENTS, AND ADMINISTRATIVE STRUCTURE

Of the forty state-administered systems (including DC), 23 (57.5%) faced litigation that resulted in a consent decree or settlement agreement.

#### SIX

state-administered systems are currently\* under consent decrees, with the earliest starting in 1991 (over 30 years) and the most recent beginning in 2008 (over 15 years).

#### **ELEVEN**

state-administered systems are currently\* under settlement agreements, with the earliest starting in 2012 (approximately 11 years) and the most recent beginning in January 2021 (3 years).

#### SIX

state-administered systems were under consent decree or settlement agreement and have since exited the consent decree/settlement agreement or had the case closed or dismissed. The shortest consent decree that has been exited lasted nine years (KS, settlement agreement), and the longest lasted 31 years (CT, consent decree).

The two hybrid systems, WI (2002-2021) and NV (July 2015-Nov 2015), were under consent decree and have since exited or had the case closed.

#### **SUMMARY AND CONSIDERATIONS**

Little is known about the influence of administrative structure on child welfare system performance and child/family outcomes. The few studies that have explored this topic have found some differences, but ultimately that each system has strengths and trade-offs, not that one system is generally better than another.

#### To better support Minnesota's current county-administered structure, the state could:

- Invest additional state dollars into county CPS in order to ensure all agencies, regardless of county-level investment, have the resources they need to provide high quality service to children and families.
- Implement a statewide screening hotline (and helpline).



Getting the screening decision right — whether to screen a case in or out of the system — is one of the most important functions of a child protection agency... States that switch to centralized intake systems typically do so to deliver greater consistency and accountability in screening decisions. Most centralized systems include staff dedicated solely to screening hotline calls and centralized administrative functions for these staff, including standardized training, standardized decision tools, and quality monitoring processes. Centralized intake systems can also support implementation of large-scale policy and practice changes in a more consistent and timely manner. Decentralized systems are also effective, but issues related to consistency and accountability need further attention.

(Casey Family Programs, 2018)



#### REFERENCES

Alter, J., Chein, D., Meyerhoff, C., & Halverson, J.. (1998). *Child protective services: A program evaluation report*. St. Paul, MN: Office of the Legislative Auditor, State of Minnesota. Retrieved from <a href="https://www.auditor.leg.state.mn.us/ped/1998/cps98.htm">https://www.auditor.leg.state.mn.us/ped/1998/cps98.htm</a>

Casey Family Programs. (2022). What is a summary of child welfare classaction litigation? Retrieved from <a href="https://www.casey.org/media/22.07-QFF\_HO-Child-welfare-class-action-litigation-summary.pdf">https://www.casey.org/media/22.07-QFF\_HO-Child-welfare-class-action-litigation-summary.pdf</a>

Casey Family Programs. (2023). How does turnover in the child welfare workforce impact children and families? Retrieved from <a href="https://www.casey.org/media/23.07-QFF-HO-Workforce-Turnover.pdf">https://www.casey.org/media/23.07-QFF-HO-Workforce-Turnover.pdf</a>

Child Welfare Information Gateway. (2018). State vs. county administration of child welfare services. Washington, DC: U.S. Department of Health and Human Services, Children's Bureau. Retrieved from <a href="https://www.childwelfare.gov/pubPDFs/services.pdf">https://www.childwelfare.gov/pubPDFs/services.pdf</a>

Elgin, D. J., & Carter, D. P. (2019). Administrative (de)centralization, performance equity, and outcome achievement in rural contexts: An empirical study of U.S. child welfare systems. *Governance (Oxford)*, 32(1), 23–43. <a href="https://doi.org/10.1111/gove.12343">https://doi.org/10.1111/gove.12343</a>

Font, S., & Maguire-Jack, K. (2021). The organizational context of substantiation in child protective services cases. *Journal of Interpersonal Violence*, *36*(15-16), 7414–7435. <a href="https://doi.org/10.1177/0886260519834996">https://doi.org/10.1177/0886260519834996</a>

Paul, M., Harrison, C., Litt, J., & Graeff, M. (2022). Worker turnover is a persistent child welfare challenge - so is measuring it. Quality Improvement Center for Workforce Development. Retrieved from <a href="https://www.qic-wd.org/qic-take/worker-turnover-persistent-child-welfare-challenge">https://www.qic-wd.org/qic-take/worker-turnover-persistent-child-welfare-challenge</a>

Petersen, A. C., Feit, M. N., & Joseph, J. (2014). The child welfare system. *In New directions in child abuse and neglect research*. The National Academies Press. Retrieved from <a href="https://www.ncbi.nlm.nih.gov/books/NBK195980/">https://www.ncbi.nlm.nih.gov/books/NBK195980/</a>

Rosinsky, K., Fischer, M., & Hass, M. (2023). Child welfare financing SFY 2020: A survey of federal, state, and local expenditures. Child Trends. Retrieved from <a href="https://cms.childtrends.org/wp-content/uploads/2023/04/ChildWelfareFinancingReport\_ChildTrends\_May2023.pdf">https://cms.childtrends.org/wp-content/uploads/2023/04/ChildWelfareFinancingReport\_ChildTrends\_May2023.pdf</a>

U.S. Department of Health and Human Services. (2003). *National study of child protective services systems and reform efforts.* Washington, DC: U.S. Department of Health and Human Services, Administration on Children, Youth and Families, Children's Bureau. Retrieved from <a href="https://cms.childrends.org/wp-content/uploads/2023/04/ChildWelfareFinancingReport\_ChildTrends\_May2023.pdf">https://cms.childTrends\_May2023.pdf</a>

Wilson, C., Vincent, P., & Lake, E. (1996). An examination of organizational structure and programmatic reform in public child protective services. Olympia, Washington: Washington State Institute for Public Policy. Retrieved from <a href="https://www.wsipp.wa.gov/ReportFile/1246/Wsipp\_An-Examination-of-Organizational-Structure-and-Programmatic-Reform-in-Public-Child-Protective-Services\_Full-Report.pdf">https://www.wsipp.wa.gov/ReportFile/1246/Wsipp\_An-Examination-of-Organizational-Structure-and-Programmatic-Reform-in-Public-Child-Protective-Services\_Full-Report.pdf</a>